



Interfolio

Reappointment, Promotion, Tenure (RPT)

Departmental User's Guide

for

Krieger School of Arts and Sciences

&

Whiting School of Engineering

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Introduction

Interfolio Review, Promotion and Tenure (RPT) is an online platform for carrying out formal faculty reviews in a shared governance context, built to help academic institutions ensure that these processes are transparent, equitable, efficient, and well-documented.

Homewood’s use of the solution is to replace all existing processes for appointing and promoting faculty at the rank of Associate Professor of the Practice, Professor of the Practice, Associate Teaching Professor, Teaching Professor, Associate Professor with tenure, and Full Professor with tenure, thus creating a consistent and unified process.

RPT is one module offered by Interfolio. JHU also uses another module called ‘Faculty Search.’ Users access both tools with the same URL for ease of use.

Purpose of this Guide

This guide was developed to:

1. Serve as a resource regarding the appointment and promotion process for Homewood faculty
2. Demonstrate how to use RPT
3. Provide information on how to obtain help with the software and the process

This guide provides supplemental information to the existing Homewood Academic Council appointment and promotion procedures documents that can be found on the Homewood Academic Council's [website](#).

Accessing RPT

Recommended Browsers

To make sure you have the best experience possible, Interfolio recommends Google Chrome (latest version), Mozilla Firefox (latest version), and Safari (latest version).

How to Log into RPT

Below is a link to a tutorial video on signing in for the first time:

 [Signing In for the first time.mp4](#)

Most users will access the system from an icon found under the Human Resources category () from the myJH portal that will utilize Single Sign-On (SSO).

The icon will look like this:



Alternatively, this [link](#) will log a user directly into the software while using SSO.

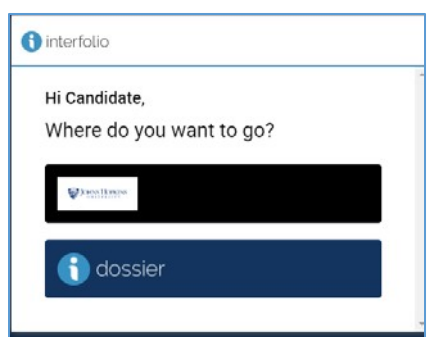
Interfolio Dossier

Faculty at JHU are provided with an Interfolio Dossier Institutional level account. This is a free online account where faculty can curate their scholarly materials, request and receive confidential letters of recommendation, and store materials for use throughout their career. The Dossier Institution account includes the ability to share materials through [Deliveries](#), in addition to document storage. If a faculty member leaves JHU, their Dossier Institution account will be converted to a free account (no loss of files, but no longer able to share documents via Deliveries for free). Faculty who already have a Dossier account may wish to merge it with their JHU Interfolio account. More information about merging accounts can be found [here](#).

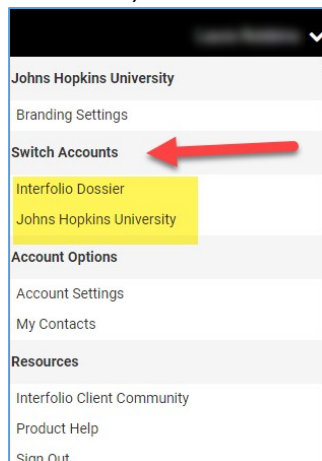
RPT offers a [quick start guide](#) to Dossier on its website as well as information on [managing a Dossier](#).

Dossier or RPT

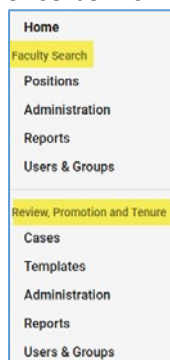
When a user first logs into RPT, they may see the screen below, asking if they want to go to JHU (i.e. RPT) or Dossier:



In addition, the user can switch between the two accounts by switching as indicated below:



If a user also has a Faculty Search account (another Interfolio tool), the screen may look like the following once 'Johns Hopkins University' is selected:



Departments Need to Request a Case be Created

Department users will contact the RPT Administrator for their school to request that a case be created for a faculty appointment or promotion. The department can choose for either the candidate to upload their dossier or for the department to upload the dossier. More information on candidate involvement can be found [here](#). If the candidate uploads their dossier, they will receive an email prompting them to upload their packet once a case is created. Once their packet has been uploaded, the department will receive an email prompting them to begin work on the case.

Obtaining Help with RPT

Your school's RPT Administrator (homewoodac@jhu.edu) is able to assist with questions about Homewood's use of Interfolio's RPT module.

Additionally, there are many help aids available on the [Interfolio website](#) and through JHU myLearning.

For Technical Support (Interfolio Helpdesk)

For issues like login problems or platform errors:

☎ 833-844-2118 (Mon–Fri, 9 AM–6 PM EST)

✉ Interfolio-support@elsevier.com

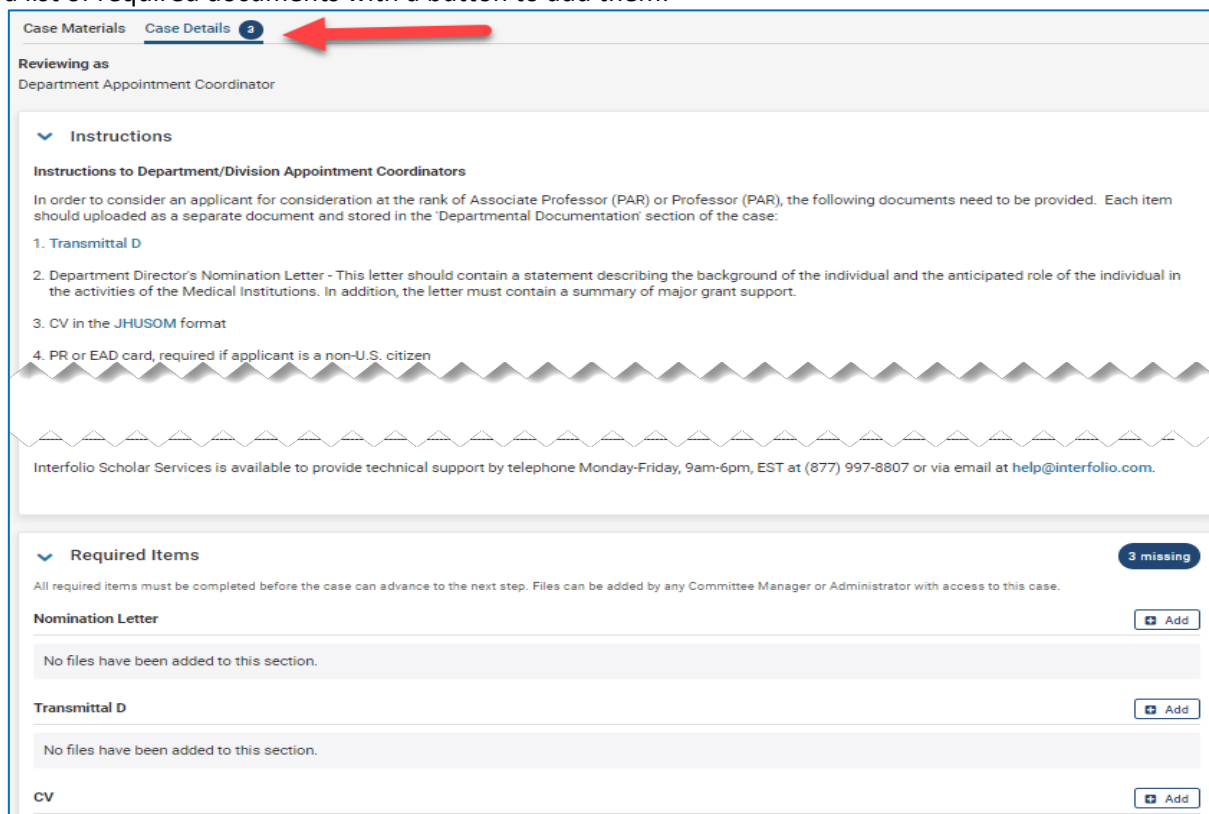
For JHU-Specific Support

For questions about JHU-specific processes:

✉ Interfolio-Help@jh.edu (Provost's Office)

Sample Case Screen Shots

1. When a case has been assigned, you will receive an email with a hyperlink for that case that will automatically open RPT.
2. Once you are reviewing the case in RPT, clicking on 'Case Details' will show you instructions and provide a list of required documents with a button to add them:



Case Materials Case Details **3**

Reviewing as
Department Appointment Coordinator

Instructions

Instructions to Department/Division Appointment Coordinators

In order to consider an applicant for consideration at the rank of Associate Professor (PAR) or Professor (PAR), the following documents need to be provided. Each item should be uploaded as a separate document and stored in the 'Departmental Documentation' section of the case:

1. Transmittal D
2. Department Director's Nomination Letter - This letter should contain a statement describing the background of the individual and the anticipated role of the individual in the activities of the Medical Institutions. In addition, the letter must contain a summary of major grant support.
3. CV in the JHUSOM format
4. PR or EAD card, required if applicant is a non-U.S. citizen

Interfolio Scholar Services is available to provide technical support by telephone Monday-Friday, 9am-6pm, EST at (877) 997-8807 or via email at help@interfolio.com.

Required Items **3 missing**

All required items must be completed before the case can advance to the next step. Files can be added by any Committee Manager or Administrator with access to this case.

Nomination Letter **Add**

No files have been added to this section.

Transmittal D **Add**

No files have been added to this section.

CV **Add**

3. Click on 'Case Materials' to add additional items to the case:

The screenshot shows the 'Case Materials' tab selected. At the top, there is a search bar labeled 'Search case materials by title'. Below the search bar is a toolbar with buttons for 'Expand All', 'Collapse All', 'Download', 'Share', 'Settings', and 'Move'. The main content area is divided into sections: 'Candidate Packet' with a description, 'Internal Sections' with a description, and a warning message: 'You are asked to submit required items as part of this case. View'. Below the warning is a section titled 'Departmental Documentation' with an 'Add File' button. The 'Materials' section below it shows 'No files have been added to this section.'

4. Click on 'Send Case' and select the next step in the workflow once all materials have been added to the case:

The screenshot shows the 'Candidate JHU' page. At the top, there is a breadcrumb trail 'Johns Hopkins University > Cases >'. The page title is 'Candidate JHU'. Below the title, there is a 'Unit' field with 'Pediatric Urology' and a 'Template' field with 'SOM ASTP Application'. To the right of these fields is a 'Send Case' button with a dropdown arrow. A red arrow points to this button, and a dropdown menu is shown with the option 'Forward to Department/Division Appointment Coordinator'. Below the 'Send Case' button is a 'Case Options' dropdown. The rest of the page is identical to the previous screenshot, showing the 'Case Materials' tab and the 'Departmental Documentation' section.

5. The email message page appears:

Send Case Forward [X]

Great job! You're sending the case forward to the next step, Department/Division Appointment Coordinator. The following reviewers will lose access to the case:

Case is Being Created | 0 members

The following reviewers will gain access to the case:

Department Appointment Coordinator | 1 members

☒ Send a message to the reviewers gaining access.

If recipients respond to this message, their response will come directly to your email inbox.

Subject *

Message Subject

Message *

Dear committee members,

This case is coming your way for review. You'll be able to see the documents and deadlines in Review, Promotion & Tenure when you sign in.

Best,

[Signature]

Preview Continue Cancel

You can add a custom message before sending the case forward.

Workflows

Workflows enable cases to be moved forward and/or backward, as needed. Each workflow step will have its own set of instructions, members, and requirements.

As the case moves forward and/or backward, an email should be generated to the appropriate person(s) receiving the case; this email is free text, so the person sending it can convey whatever information the sender deems essential.

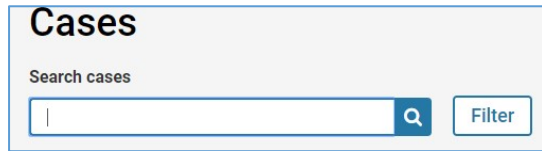
The Role of a Committee Manager

Managing a Case

Managing a case may involve moving it forward/backward, and ensuring that all necessary materials have been properly uploaded and completed.

How to Search for Cases

When a user logs into RPT, they will see, by default, the cases that are assigned to them. However, users can also search for cases by typing any words that appear in the case (name of candidate, workflow name, etc) and clicking on the magnifying glass:

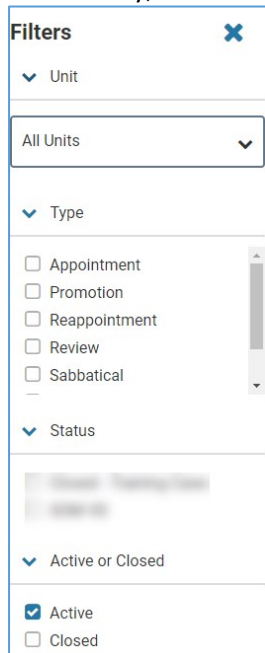


Cases

Search cases



Additionally, there are filters that can be used to further refine the search:



Filters 

▼ Unit

All Units ▼

▼ Type

☐ Appointment

☐ Promotion

☐ Reappointment

☐ Review

☐ Sabbatical

—

▼ Status



▼ Active or Closed

☒ Active

☐ Closed

The status values that appear will only include those in use in existing cases and are not indicative of the total values available for use in the system.

Helpful Hints

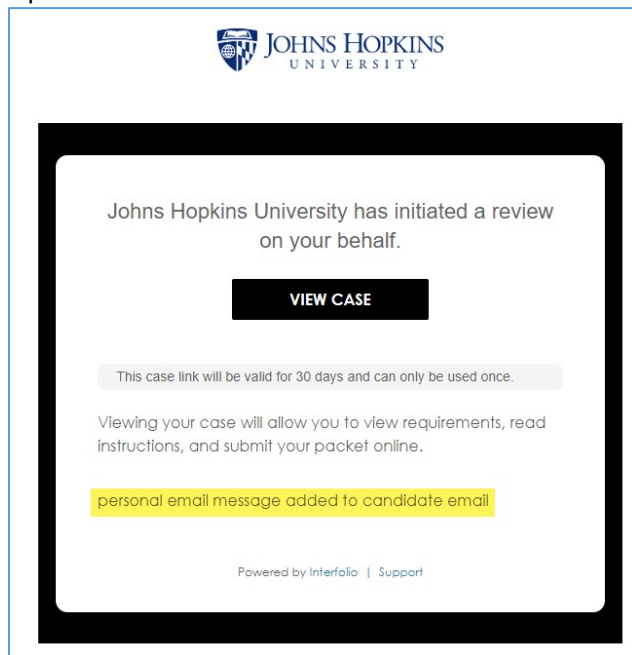
Bookmarks can be utilized to make a lengthy document, such as a CV, more readable to committee members and viewers. Refer to RPT help for more information about [bookmarks](#).

Screen Shots - Candidate View of a Case

The following screenshots will enable administrators to support faculty with questions about their view of a case.

When an administrator creates a case on behalf of a candidate in RPT, the system will send an email notification that a case has been created. The email will include a hyperlink that will take the candidate to their case within RPT.

The following is a sample email to a candidate. The highlighted text is where a custom message will appear, if provided:



The candidate will be directed to a page that lists the required documents, materials and forms, as well as due dates (if assigned), and instructions for assembling the candidate section of the case.

The candidate should follow the simple on-screen instructions to upload and/or drag and drop documents and complete forms. RPT accommodates many file types, including links to webpages, YouTube and Vimeo videos. The case page is updated as items are added so that it's clear what has been submitted and what still needs to be attached.

RPT provides a page that displays the completeness percentage of each packet, as well as a preview option, which allows candidates to see how their documents will appear once submitted. When a candidate is ready to submit a completed packet, the candidate should select "Review and Submit" to complete the process. At this point, the case will move forward to the next step in the review process and the candidate will no longer be able to upload or update materials.

RPT offers help to the candidate about the [candidate experience of a RPT case](#).

Overview - offers the candidate what items are required/optional as well as a graphic of how close the case is to completion:

Johns Hopkins University > Your Packets >

SOM PPC Application (Scholarship Track)

Preview Packet

Unit

School of Medicine

Type

Appointment

Candidate Instructions

View Instructions

Overview

Packet

Below you will find an overview of the packet requirements outlined by your institution. This page will be updated as you make progress toward your packet. [To learn more, read the Candidate's Packet Guide.](#)

Candidate Documents

Submitted Unlocked

Edit

Type	# Required	# Added
CV	0 required	1
Citation Report	0 required	2
PR or EAD Card	0 required	0
Recent Reprints	0 required	2
Educational Portfolio	0 required	0
Impact Statement	0 required	0
SOM PPC Nominee Application	12 required	12
SOM PPC Referees	50 required	50
SOM Candidate Demographic Data	3 required	3

Packet View - offers the candidate an expanded or collapsed view of the case, indicates if documents are unlocked (editable) or locked (not editable), offers a preview of the packet as a whole, and provides a button for the candidate to submit the case:

Overview

Packet

Expand All

Collapse All

Candidate Documents

Submitted

Unlocked

Preview

Submit

0 of 0

Required Files

Message to Candidate when 'Submit' has been clicked:

Confirm

✕

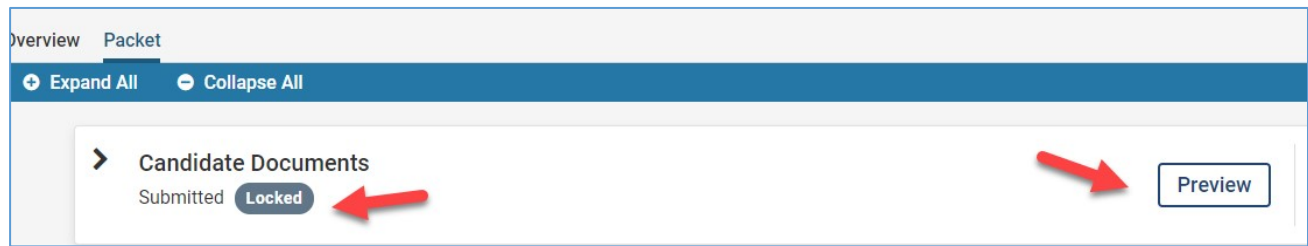
You cannot edit the documents and forms within a section once it has been submitted. An administrator will need to unlock the section in order for you to make any changes. Are you sure you want to submit the section Candidate Documents at this time?

Yes

No

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Candidate view once a case has been submitted; the candidate can no longer edit the case, but can view the materials:



Appendix B contains a list of frequently asked questions and answers.

Appendix A: Interfolio Dictionary

The following terms are those most used in Interfolio:

Term	Definition
Administrator	People identified to be allowed to initiate cases, create/modify templates and maintain the master data in the application
Bookshelf	A place in a workflow where no processing takes place; a case rests here until an administrator either pushes it forward or backward
Candidate	The person for whom a case is created
Case	Materials for an appointment are entered into an entity called a 'case'; candidates, departments, administrators and committee managers can add content to a case depending upon the template on which the case is based
Committee Manager	Person in charge of a committee; has an elevated level of permissions from committee members; can add files to case; can communicate with the candidate and/or committee members; can move a case forward or backward; permission is established by an administrator
Committee Member	Person who is part of a committee for a specific case; has basic permissions; can read a case; can download a case (if allowed); can leave comments on the case (if allowed)
Template	A pre-defined set of business rules and documents on which a new case is developed; templates for SOM were built at the 'School of Medicine' unit level but the ability exists to develop templates at a more granular level if needed
Unit	An administrative unit is equivalent to a SOM department or division
Workflow	The progression of a case either forward or backward for continued processing

Appendix B: Questions Frequently Asked by Candidates

Question	Answer
Is there a file size limit for my packet?	There's no size limit for the packet, but there is a size limit per document. Files can be up to 100MB in size. During the upload process, RPT will convert all files to PDF format. If a file is too large, there are free websites, like smallpdf.com , that will condense it for you.
What types of files can I upload to my packet?	When adding a file to a section, you have the option to add a file from your computer, your Dossier account, or link to a webpage or a video hosted on YouTube or Vimeo.
Can I make changes to my packet after I submit?	The packet will "lock" upon submission. If you need to make any changes, you will need to reach out to your administrator.
I don't see a "save" button in the packet. What if I need to finish uploading documents at a later time?	The system will auto save as you upload documents. Forms are the only sections of your packet that don't auto save. You must complete all of the required questions in a form before you leave the page in order for your responses to save.
Can I rename a document once I've uploaded it to RPT?	Yes, see RPT product help for more information.